

Information & Communication Technology

Class Nine

Topic Test

General Troubleshooting

Full marks 10 Time 10 minutes

1. What is troubleshooting?
 - a) To find out the solution of troubles
 - b) To find out the source of troubles
 - c) To install antivirus software
 - d) To uninstall antivirus software
2. If you get electric shock when you touch the metal part of the computer, what has actually happened to your computer?
 - a) The heat sink is filled with dust
 - b) The computer has no cooling fan
 - c) No anti-virus software has installed
 - d) The computer has not earthed
3. If the power of the monitor is viewed on but there is no display on monitor?
 - a) To check the AC power cord
 - b) To check the video cable
 - c) To format 'C' drive
 - d) To remove RAM
4. If the computer repeatedly acts frozen, and reboot automatically, what should you do?
 - a) To check the cooling fan
 - b) To Clean up heat sink
 - c) To check the AC power cord
 - d) To check the data cable
5. If the date of your computer is not rightly viewed, what should you do?
 - a) To check the video cable
 - b) To set a new CMOS battery on the motherboard
 - c) To check the AC power cord
 - d) To check whether any up-graded anti-virus running or not
6. If the device hangs while running the windows, what should to do?
 - a) To check the AC power cord
 - b) To check the video cable
 - c) To Clean up heat sink
 - d) To check whether any up-graded anti-virus running or not
7. If the system becomes very heated and abruptly shuts down, what should to do?
 - a) To check the AC power cord
 - b) To check the video cable
 - c) To Clean up heat sink
 - d) To remove RAM
8. If the computer is not starting up, what should to do?
 - a) To check the AC power cord
 - b) To check the main power cable
 - c) To check whether any up-graded anti-virus running or not
 - d) To reconnect the cables and then restart the computer
9. If nothing is viewed on the monitor though the system is running, what is the solution?
 - a) To check the AC power cord
 - b) To check the main power cable
 - c) To Clean up the slot of the RAM
 - d) To check whether any up-graded anti-virus running or not
10. If the system shows message 'out of memory' or 'not enough memory', what should to do?
 - a) To check the AC power cord
 - b) To install additional RAM
 - c) To Clean up heat sink
 - d) To check whether any up-graded anti-virus running or not