

Class 9  
ICT  
Chapter 2  
General Troubleshooting

**Problem 13:**The mouse is not detecting anything.

**Solution:**

1. Check the connecting-cable of the mouse to the computer, and check again refixing it.
2. Change the port to see whether it works.
3. Connecting a new mouse to the port, check it again
4. Entering the BIOS check whether the mouse is disabled. If so, enable it, and come out of the BIOS.
5. If the problem persists, connect a new mouse to the computer. The problem will be resolved.

**Problem 14:** No Power is viewed on the monitor.

**Solution:**

1. Be sure whether the power button is turned on.
2. Check the AC power cord connected properly to the power outlet behind the monitor.

**Problem 15:**Thepower of the monitor is viewed on, but there is no display on the monitor.

**Solution:**

1. Check the video cable whether it is properly connected to the computer or not. If the other point of the video cable is not permanently connected to the monitor, fix it.
2. Adjust brightness and contrast

**Problem 16:**The printer is not giving any printing output.

**Solution:**

1. Check the power cable connected to the printer.
2. Check whether the button of the printer is turned on.
3. Check if the data cable of the printer connected properly to the computer.
4. Opening the cover of the printer, find out whether any paper is jammed inside the machine.
5. Check whether the cartridge contains any ink. Remove the cartridge, and fix again after shaking it well.
6. If red or yellow blinking light is shown, press the reset the button of the paper.
7. If the problem is not resolved, install the driver software supplied with the printer.
8. Consult an experienced hardware expert.